

Summing It All Up

Address _____

2. How would you rate your satisfaction with your Buyer Specialist?

Superior. Excellent Very Good Satisfied Not Satisfied

If you listed your home with Bruno Realty how would you rate your satisfaction?

Superior Excellent Very Good Satisfied Not Satisfied

How would you rate your satisfaction with the Bruno Team regarding the following:

	Very, satisfied	Some what Satisfied	Neither Satisfied Not Dissatisfied	Somewhat Satisfied Dissatisfied	Dissatisfied
• Listened to your real estate needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Performance of the team in the purchase or sale of your home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Ability to answer your questions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Marketed your home.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Communication with you during the selling process,	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Brochures, photos, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Showing appointments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did your Buyer Specialist explain the buying and closing process and the team concept to you?

Yes No

Overall, how satisfied are you with this experience?

very Satisfied Somewhat Satisfied Neither Satisfied Nor Dissatisfied Somewhat Dissatisfied Very Dissatisfied

4. Did a member of The Bruno Team follow up by contacting you during the process and how was this done?

Phone Writing E-mail No Contact

5. If you were to buy or sell a house in the future would you return to Bruno Team

Definitely Probably Might or Might Not Probably Not Definitely Not

6. Would you recommend our Team to a friend?

Definitely-Recommend Probably Recommend Might or Might Not Recommend Probably Not Recommend Definitely Not Recommend



We would appreciate it if you could take a few minutes to tell us why you would recommend us:

'WE Love Referrals' May we use your name? Yes [] No []

Name of Friend _____ Phone Number _____
Address _____ E-mail _____

We love to hear how we did. If you could write a testimonial that we could use when We are working with other clients we would really appreciate it. Hearing our "happy" or not "happy" clients helps us, even if you think we need to improve.

Overall Comments _____

: A personal note from "Steve and Rose Mary Bruno..... .

Our team works really hard to be the very best in providing you with EXCEPTIONAL customer service, a rewarding experience and precise know[-edge through out the buying or selling pros. If one or all of our team members deserves a "well done" please let us know. We love to share with each of them the praises that you, our clients, send.

WE LOVE OUR TEAM,

- Mary Ann DeBlasi. Buyer Specialist
Maureen O'Donnell - Buyer Specialist
Nadine Barbera - Buyer Specialist
Carol Mikols - Buyer Specialist
Milly Krutt- Buyer Specialist
Billy Star Librizzi-Buyer Specialist
Heather Morabito -Buyer Specialist
Eileen Carey - Buyer Specialist
Donna Hudson -Client Care Listing
Kelly Kalinsky - Contract Specialist
Cheryl Zeranti - Legal Liason
Donald Darbee, ESQ Law
Office Inbo - Financing Assistance



Here is a list of activities that will help us when we hold special events and lets us what interest you. Please take a minute and mark off those you or your family enjoy.

- 1. Bicycling Frequently
2. Golf
3. Physical Fitness/Exercise
... 58. None of the above

Other _____

Table with 3 columns: Children's Names, Birthdays, Children's Social Interests

Special upcoming events for our family (i.e. graduation, wedding, births, retirement, vacations).

Thank You for completing this survey. We really want, to be your REALTOR for LIFE. Your answers will be reviewed by our Team and used to help us do a better job.

631-567-5900 or 631-567-5951

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